

**WORKSHEET NO:- 2**

**Subject :- Information Technology**

**Class - IX**

**Chapter 1- Part 2**

1. \_\_\_\_\_ include use of various methods to improve performance of a business by managing and improving business process.
2. The 3 types of business organizations in the BPM sector in India - \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_
3. Computers and smart phones for online shopping and \_\_\_\_\_
4. IT is very useful for libraries in creating \_\_\_\_\_ of their resources and making them available to users through networks.
5. \_\_\_\_\_ industries where manufacture of product requires attention to detail, speed and efficiency, computer controlled automation is becoming more and more common.
6. The use of IT in classrooms has brought about a positive change in the \_\_\_\_\_ methods.
7. Digital books can be read using any \_\_\_\_\_ reader like kindle, kobo forma etc.
8. \_\_\_\_\_ has added a new dimension to the classroom teaching.
9. IT has made access to \_\_\_\_\_ and information much easier.
10. \_\_\_\_\_ has changed the way we experience television, with more interactive programming and participation.
11. \_\_\_\_\_ means exchange of ideas and messages in the form of words, figures, pictures etc.
12. **Find out the apps that help you do the following :-**
  - a. Learning new language
  - b. Online tutorials
  - c. Educational games
  - d. Reading eBooks
  - e. Watching online movies and videos

## Answers

1. BPM
2. MNCs , Indian Companies , GICs
3. E-commerce
4. Database
5. Assembly –line
6. Traditional
7. EBook
8. Virtual classroom
9. Research
10. Digital broadcasting
11. Communication
12.
  - a. Duolingo , Hello Talk
  - b. Khan academy , Byju's
  - c. Kahoot , MindZu
  - d. Kindle , Google Play Books
  - e. Amazon Prime , Hotstar